

The Analysis of the Incidence of Client Violence in Selected Areas of Social Work

Authors: Soňa Lovašová sona.lovasova@upjs.sk
Agnesa Kočišová agnesa.kocisova@upjs.sk

Source: Social and Political Analyses, 2014, Vol.8, No.1, pp: 16-28

Document Type: theoretical - empirical article

Key Words: client violence
social worker
aggressive client
risk factors of client violence

Abstract:

In this paper are presented preliminary results of the first survey of client aggression against social workers in Slovakia. Verified was impact of the selected factors and the incidence of client violence. Main forms of the client violence, that have been identified, are: verbal violence, physical violence, threats, sexual violence, and property damage. A random sample of 314 social workers from Office of Labor, Social Matters and Family, social workers in crisis intervention practice and workers in foster care. The study compares the risk in these three areas, focusing on the risk client and risk situation. The frequency and effects of client violence were investigated in a structured questionnaire survey, which consisted of several parts, that asked for various forms of client violence, risk situation and risk characteristics of the client. The results confirmed the high incidence of verbal violence, the intention is to draw the consequences of prevention in social work practice in Slovakia.

ISSN: 1337 5555

Publisher: UPJŠ in Košice, Faculty of Art, Department of Political Science
Petzvalova 4, 040 01 Košice

Publisher URL: [http://: www.sapa.upjs.ff.sk](http://www.sapa.upjs.ff.sk)

Reviewed: yes

Frequency 2